

USING YOUR ROLLSHUTTERS DURING THE WINTER MONTHS

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LOOK & LISTEN

If the shutter does not appear to be working correctly or you hear a crunching sound STOP. If in doubt, do not fully raise the shutter into the panel box, instead stop the curtain several inches below the panel box. Consider lowering your shutters down for the night before freezing temperatures set in. After a Nor'easter or snow storm, check for accumulations of snow or ice on the outer surface of the curtain. If an accumulation has occurred, do not raise the curtain until it has thawed.

EXTERIOR MOUNT



HIDDEN MOUNT



To help protect your rollshutter investment and to avoid costly service calls, please consider the following guidelines for use of your rollshutters during freezing temperatures.

Because rollshutters are an exterior operating system, the combination of wet weather and cold temperatures present the potential for "curtain icing." This condition occurs when water accumulated in the hinged portion of the curtain slat freezes, prohibiting the correct rolling motion of the shutter curtain.

If you roll your shutters up when wet and temperatures drop, it is very possible that the shutter will become stuck up in the panel box. If your shutter curtain is wet, try rolling it up and down a few times then leave it in the "ventilating" or light filtering mode to dry. If in doubt, do not fully retract the shutter into the panel box. Instead, park the bottom of the curtain several inches below the

panel box and consider lowering the shutters down for the night before freezing temperatures set in.

As you use your shutters routinely and under normal conditions, you will notice how the interlocking slats move normally, gliding smoothly through the guide rails. You should observe the light slots appearing in a consistent pattern. If, during freezing periods, you observe that the curtain is moving stiffly or unevenly, you are likely experiencing icing. Stop operation immediately and allow a thawing period. South facing shutters will melt down quickly due to solar exposure.

If you experience a more severe freezing episode and your rollshutters become stuck, we can send out our service crew to de-ice your rollshutters.

With proper consideration of winter rollshutter use, you will most likely never experience a problem. If you have questions, please call our office.